

MEDIA RELEASE

For Immediate Release

Date: September 15, 2020

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NOTICE

Voluntary Water Usage Reductions No Longer Necessary

MEDFORD – On Tuesday, September 8th, Medford Water Commission customers were notified of the need to immediately restrict certain non-essential water uses to preserve water for emergencies and necessary domestic use due to fire activity and sustained high demand on the water system. By September 10th, these restrictions were reduced to voluntary, as reservoirs had reached stable levels and the flow had been increased from our Big Butte Springs source.

Yesterday, Commission staff assessed the situation and determined that reductions are no longer necessary.

In addition to Medford water customers, this message also applies to properties within Central Point, Eagle Point, Phoenix, Talent, Jacksonville, and White City.

These actions were a precaution to preserve water for fire emergencies and necessary domestic use, and we appreciate the cooperation and sacrifice of our customers. We will continue to monitor the situation and provide updates as they become necessary.

While customers are free to use water for essential and non-essential purposes, conservation is a useful tool for protecting our most valuable resource, our water. We recommend visiting the Conservation tab on our website (medfordwater.org) to learn more, such as water-saving sprinkler tips. In addition, our Lawn Watering Infoline (541-774-2460) provides information on how much water to apply each week, based on local weather trends.

For help, go to medfordwater.org or contact our Customer Service Department at (541) 774-2430 during normal business hours. For an after-hours emergency, call (541) 779-7611. If you have questions regarding this notice, please contact General Manager Brad Taylor at (541) 255-5607.

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