



CITY OF EAGLE POINT

"Gateway to the Lakes"

OREGON

EAGLE POINT CITY COUNCIL

Council Chambers
17 Buchanan Ave. South, Eagle Point, Oregon
September 12, 2017

REGULAR MEETING AGENDA

1. CALL TO ORDER – 7:00 P.M.
2. FLAG SALUTE AND INVOCATION
3. AUDIENCE QUESTIONS OR COMMENTS CONCERNING ITEMS NOT ON THE AGENDA
4. PRESENTATIONS
 - 4.1 Presentation of services by Emergency Communications of Southern Oregon (ECSO 9-1-1) - Margie D. Moulin, RPL, CPE
5. PUBLIC HEARINGS
 - 5.1 A Public Hearing in the matter of amending Eagle Point Municipal Code 10.12.010 to prohibit street curb address painting.
6. CONSENT CALENDAR
 - 6.1 Presentation of Regular Meeting Minutes of August 22, 2017.
7. CONSIDERATION OF ITEMS REMOVED FROM THE CONSENT CALENDAR
8. PRESENTATION OF BILLS TO BE PAID
9. OLD BUSINESS
10. NEW BUSINESS
 - 10.1 Ordinance No. 2017-05. An Ordinance amending Ordinance No. 2016-03, to prohibit street curb address painting.

If a physical accommodation is needed to participate in this meeting, please contact the City Recorder at 541-826-4212 ext. 106 or TTY/TDD 711 or 800-735-2900. Notification of at least 48 hours prior to the meeting will assist the City in providing reasonable accommodations. (28 CFR 35.102-35.104 ADA Title II).

City Council Agenda

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10.2 Resolution No. 2017-45. A Resolution authorizing a City of Eagle Point Personal/Professional Services Contract for the 1.6 MG Reservoir Landscape Project.

10.3 Resolution No. 2017-46. A Resolution authorizing a City of Eagle Point Personal/Professional Services Contract with Century West Engineering Corp. for Linn Road OR62 to Buchannan – Engineering Services.

11. REPORTS FROM CITY COUNCIL AND CITY COMMITTEE REPRESENTATIVES

12. STAFF REPORTS

13. INFORMATION

14. ADJOURN

AGENDA AND COUNCIL PACKETS ALSO AVAILABLE ON WEBSITE

www.cityofeaglepoint.org

**BUSINESS OF THE CITY COUNCIL
EAGLE POINT, OREGON**

AGENDA STATEMENT

Item Number: 5.1 and 10.1

Meeting Date: September 12, 2017

ITEM NO. 5.1: Public Hearing in the matter of amending Eagle Point Municipal Code 10.12.010 to prohibit street curb address painting.

ITEM NO. 10.1: Ordinance No. 2017-05, an Ordinance amending Ordinance No. 2016-03, to prohibit street curb address painting.

SUBMITTED BY: Henry Lawrence, City Administrator

SUMMARY EXPLANATION: At the May 10, 2016 Council meeting, the Council adopted an ordinance amending Eagle Point Municipal Code (EPMC) 10.12.010 to allow street curb address painting. The code revision restricted painting to numeric numbering to identify the adjacent street address, and does not provide for additional painting of pictures, sports logos, symbols, or the like, due to the fact that if such additional figures are allowed, then the City may not have authority to limit the type, content or message conveyed by the additional curb paintings.

Consequently, over the last two summers, homeowners in Eagle Point have been contacted door-to-door by sales representatives selling curb painting services. City staff, police and code enforcement personnel continue to receive numerous complaints from homeowners regarding some of the business tactics used by these sales representatives, including:

- Purporting to be “contracted” by the City of Eagle Point to paint curbs.
- Offering to paint pictures, sports logos, and the like, despite several reminders from staff that pictures are prohibited by code.
- Rude intimidating behavior toward some homeowners.
- Vulgar language and name calling that is overheard by some homeowners as the representative walks away when told their services are not desired.

Within the last two weeks, staff has also received a complaint from a representative of the golf course homeowners association, confirming that some of the above-noted business practices are still occurring.

This experiment has been an abject failure. What began as a request from a business owner to change the City code to allow curb painting has resulted in an unwarranted amount of time spent by police and code enforcement personnel to monitor and respond to complaints. Staff recommends that the code be revised to prohibit curb painting.

FINANCIAL IMPACT: None.

APPROVED FOR SUBMITTAL: _____


Henry Lawrence, City Administrator

STAFF RECOMMENDATION: Adopt Ordinance No. 2017-05 amending Ordinance No. 2016-03, to prohibit street curb address painting.

ORDINANCE NO. 2017- 05

AN ORDINANCE AMENDING ORDINANCE NO. 2016-03, TO PROHIBIT ADDRESS NUMBER PAINTING ON PUBLIC STREET CURBS

WHEREAS, Ordinance No. 2011-03, Section 10, codified as Eagle Point Municipal Code (EPMC) 10.12.010, made it unlawful for any person to letter, mark, or paint in any manner any letters, marks, or signs on any sidewalk, curb, street, or alley; and

WHEREAS, Ordinance No. 2016-03, Section 10, codified as Eagle Point Municipal Code (EPMC) 10.12.010, provided an exception to only allow painting numeric numbers to identify a street address, yet continuing to make it unlawful to paint or make any other pictures, logos and the like, on street curbs; and

WHEREAS, the resulting door-to-door sales business practices of some contractors selling curb painting services has resulted in numerous complaints from homeowners, resulting in an inordinate amount of time spent by police and code enforcement personnel to address the complaints; and

WHEREAS, the City Council deems it appropriate to update the section of the EPMC to prohibit the painting of address numbers on public street curbs.

THE CITY OF EAGLE POINT ORDAINS AS FOLLOWS:

Section 1. Declaration of Purpose. There is a need to amend a portion of Ordinance No. 2016-03 to prohibit the painting of address numbers on public street curbs.

Section 2. Amend Section 10 of Ordinance 2016-03 to read as follows:

Section 10. UNLAWFUL MARKING. It shall be unlawful for any person to letter, mark, or paint in any manner any letters, marks, or signs on any sidewalk, curb, street, or alley. It shall also be unlawful for any person to post on a parking strip, anything designed or intended to prohibit or restrict parking in front of any sidewalk, dwelling house, business house, or in any alley, except in compliance with the provisions of this ordinance.

Passed in open session on the 12th day of September, 2017.

Robert E. Russell, Mayor

ATTEST:

Cindy Hughes, City Recorder



CITY OF EAGLE POINT

"Gateway to the Lakes"

OREGON

EAGLE POINT CITY COUNCIL
17 BUCHANAN AVE. SOUTH, EAGLE POINT, OREGON

AUGUST 22, 2017

REGULAR MEETING MINUTES

1. CALL TO ORDER – 7:00 P.M.

Mayor Russell called the meeting to order at 7:00 p.m.

Council Members Present: Bob Russell, Jonathan Bilden, Ruth Jenks, James Mannenbach, Kathy Sell, and Michael Stanek.

Council Members Absent: Bill Fierke.

Staff Members Present: Henry Lawrence, City Administrator; Joe Kellerman, City Attorney; Robert Miller, Public Works Director; Melissa Owens, Finance Director; Vern Thompson, Police Chief; Mike Upston, Planning Director; and Cindy Hughes, City Recorder.

Guests: Bob Strosser, Jackson County Commissioner; Bob Horton, Fire Chief, Jackson County Fire District 3; Jimmy Delk, Eagle Point Golf Course Homeowner's Association; Suzi Collins, Planning Commissioner; and members of the public and press.

2. FLAG SALUTE AND INVOCATION

Mayor Russell led the Pledge of Allegiance; and Councilor Bilden offered the invocation.

3. AUDIENCE QUESTIONS OR COMMENTS CONCERNING ITEMS NOT ON THE AGENDA

There were no audience questions or comments.

4. PRESENTATIONS

4.1 Introduction of Robert Horton, Fire Chief, Jackson County Fire District 3 and presentation of the District's Six Month Report

Mayor Russell welcomed Bob Horton, the new Fire Chief for Jackson County Fire District 3. Fire Chief Horton presented the Midyear Performance Report (Submission No. 1) which started with information about the new Fire Chief and followed with the District's incident data. Fire Chief Horton reviewed the Incident

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Types and comparison of 2016 - 2017 statistics with the total incident count on the rise. He also reported on improvements to the District's incident reporting; however, it impacted the percentage changes between years. Fire Chief Horton reported on their Training Department and congratulated T.J. Alvarez on completing his Associate of Applied Science Degree. Last, an invitation was made to review the District's comprehensive services in the fall.

6. CONSENT CALENDAR

6.1 Presentation of Regular Meeting Minutes of August 8, 2017.

Mayor Russell announced the Consent Calendar. There were no questions or comments. Councilor Bilden moved to approve the Consent Calendar as presented and Councilor Mannenbach seconded the motion. There was no discussion. Roll call: Jonathan Bilden, yes; Ruth Jenks, yes; James Mannenbach, yes; Kathy Sell, yes; Michael Stanek, yes; Bob Russell, yes; and Bill Fierke, absent. The motion passed unanimously by those present.

8. PRESENTATION OF BILLS TO BE PAID

Mayor Russell asked if there were questions about the bills to be paid including the additional bills list. There being no questions, Councilor Bilden moved to approve the Regular Bill List in the amount of \$135,313.53 and the Additional Bills List in the amount of \$3,494.84 (Submission No. 2). Council President Jenks seconded the motion. There was no discussion. Roll call: Ruth Jenks, yes; James Mannenbach, yes; Kathy Sell, yes; Michael Stanek, yes; Jonathan Bilden, yes; Bob Russell, yes; and Bill Fierke, absent. The motion passed unanimously by those present.

9. OLD BUSINESS

9.1 Resolution No. 2017-36. A Resolution authorizing the expenditure of funds to send city representatives to Showa Mura, Japan.

Henry Lawrence, City Administrator, discussed the sister city relationship and Showa's annual visits to Eagle Point, noting our last visit to Showa was in 2011. Mr. Lawrence explained that this item had been discussed at the July 25th meeting but deferred to this meeting. Airfare was reported to be approximately \$1,000 per person and an additional cost of \$500 for gifts to Showa dignitaries should be budgeted.

Mayor Russell reported visiting with Showa representatives and determining that a visit in October 2018 would be preferable. Council President Jenks and Councilor Sell agreed. Mayor Russell welcomed any Council members to make the visit although spouses would be on their own. Discussion ensued wherein Mr. Lawrence offered to bring this item back during the next budget year with the approximate amount spent on the previous visit. There was no objection stated.

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10. NEW BUSINESS

- 10.1 Resolution No. 2017-41. A Resolution authorizing a City of Eagle Point Personal/Professional Services Contract for the 2017 Seal Coat Project with C. R. Contracting LLC.

Robert Miller, Public Works Director, explained that the City is in its fifth year of the pavement maintenance program. 57,000 square yards of seal coating on residential streets, including the Royal Avenue Path, are proposed in the 2017 Seal Coat Project. Mr. Miller further reported on alternative sealants as proposed in the bid by C.R. Contracting, the only bidder. It was noted that one of the past bidders had not been available to bid on the project due to other obligations. Mr. Miller recommended approval of the contract with C.R. Contracting. There was no additional discussion.

Mayor Russell asked for a motion to approve Resolution No. 2017-41. Councilor Stanek made a motion to approve Resolution No. 2017-41, a Resolution authorizing a City of Eagle Point Personal/Professional Services Contract for the 2017 Seal Coat Project with C. R. Contracting LLC; and Council President Jenks seconded the motion. There was no discussion. Roll call: James Mannenbach, yes; Kathy Sell, yes; Michael Stanek, yes; Jonathan Bilden, yes; Ruth Jenks, yes; Bob Russell, yes; and Bill Fierke, absent. The motion passed unanimously by those present.

- 10.2 Resolution No. 2017-42. A Resolution authorizing a City of Eagle Point Personal/Professional Services Contract with LTM, Inc. dba Knife River Materials for the 2017 Paving Project.

Robert Miller, Public Works Director, explained that this year's paving project targets the roads rated as poor or very poor. Streets included: Nova Avenue/Napa Street; N. Shasta Avenue; Ortega Avenue; Meadow Lane (entirety); Vista Park Drive; and Park Drive (Little Butte Park) as a bid option. Mr. Miller reported receiving bids by LTM, Inc. dba Knife River Materials and Copeland Paving; and recommended awarding the contract with the bid option to Knife River.

Council President Jenks inquired about the progress on poor and very poor streets from the 2012 report. Mr. Miller reported this completing the streets that were listed but there are two other streets, Loto and Minerva. Once paving is completed, the City will focus on the chip seal and seal coat programs. The discussion concluded with Mayor Russell commending Mr. Miller on the recent Main Street Bridge project.

Mayor Russell asked for a motion to approve Resolution No. 2017-42. Councilor Stanek made a motion to approve Resolution No. 2017-42, a Resolution authorizing a City of Eagle Point Personal/Professional Services Contract with LTM, Inc. dba Knife River Materials for the 2017 Paving Project; and Councilor Sell seconded the motion. There was no discussion. Roll call: Kathy Sell, yes; Michael Stanek, yes; Jonathan Bilden, yes; Ruth Jenks, yes; James Mannenbach, yes; Bob

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Russell, yes; and Bill Fierke, absent. The motion passed unanimously by those present.

- 10.3 Resolution No. 2017-43. A Resolution authorizing the selection of a Consultant for Engineering Services for Linn Road Improvements.

Robert Miller, Public Works Director, reviewed the related agenda statement in its entirety. Several years ago, the City was successful in obtaining a grant through Oregon Department of Transportation (ODOT) for the Linn Road Improvements Project. The project proposes 6-foot bikes lanes, 6-foot sidewalks, curb and gutters, a new drainage system, pedestrian scale lighting, and a planted median from just west of De Anjou Avenue to the Buchanan Avenue/Linn Road/Loto Street intersection. The pedestrian scale lighting would extend to Highway 62, and the box culvert over Linn Road will be replaced to facilitate full bicycle and pedestrian traffic. The project will investigate the undergrounding of utilities within the corridor and gateway features.

Two firms submitted proposals for Engineering Services: Century West Engineering and RH2 Engineering, Inc. The Review Committee ranked Century West Engineering as first, based upon the proposals and evaluation criteria in the Request for Proposals. However, Mr. Miller noted that both of the firms were qualified to complete the Project, and the City Council had the authority to revise the rankings and select the top ranked firm.

Discussion ensued about the timeline and feasibility of completion during 2018. Michael Bull with Century West Engineering came forward to explain that the critical portion is permitting within the Buchanan Ditch. Mr. Bull reported evaluating and determining time saving options such as going out to bid prior to permitting the project. It is estimated to take nine months for completion. However, Mr. Bull explained a lot is outside of their control involving the Department of State Lands, Army Corp of Engineers, and Department of Environment Quality as the Buchanan Ditch is considered a fish bearing stream. Mr. Bull further stated they would like to go out to bid on the project in early 2018 as "in water" work ends in October. Essentially, it is feasible to move dirt on all portions of the project but the key is working in the water. There was also a brief discussion about the aquatic life and renaming the Buchanan Ditch.

Mayor Russell asked for a motion to approve Resolution No. 2017-43. Councilor Mannenbach made a motion to approve Resolution No. 2017-43, a Resolution authorizing the selection of a Consultant for Engineering Services for Linn Road Improvements; and Councilor Sell seconded the motion. There was a brief discussion about the title of the Resolution. Roll call: Michael Stanek, yes; Jonathan Bilden, yes; Ruth Jenks, yes; James Mannenbach, yes; Kathy Sell, yes; Bob Russell, yes; and Bill Fierke, absent. The motion passed unanimously by those present.

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At 7:28 p.m. Mayor Russell recused himself and joined the audience. Council President Jenks asked the Council if they preferred an Executive Session discussion, and they did not.

- 10.4 Resolution No. 2017-44. A Resolution authorizing the City Administrator to reconvey a Trust Deed pledged as security per Water Right Option Agreement.

Henry Lawrence, City Administrator, reported on the City of Eagle Point entering into a Water Right Option Agreement with Robert and Deborah Russell on December 23, 2008, several years before Mr. Russell became the Mayor. The agreement provided an option for the City to purchase Mill water from the Russell's as well as to purchase additional equal amounts of replacement water from water districts and then exchange and convert to municipal use.

Upon entering into the Agreement, the City made a \$30,000 deposit toward an option of future purchases which have been made. Since then, the City has experienced prohibitive difficulty with doing a similar conversion with the water districts and Watermaster. In addition, the Agreement is due to expire at the end of 2017. Reconveying the Trust Deed will clear the title on the property so that it can be transferred to the Butte Creek Mill Foundation to allow fund raising efforts to progress. Councilor Bilden declared a potential but not an actual conflict as he serves on the Butte Creek Mill Foundation Board.

Council President Jenks asked for a motion to approve Resolution No. 2017-44. Councilor Sell made a motion to approve Resolution No. 2017-44, a Resolution authorizing the City Administrator to reconvey a Trust Deed pledged as security per Water Right Option Agreement; and Councilor Stanek seconded the motion. There was no discussion. Roll call: Jonathan Bilden, yes; Ruth Jenks, yes; James Mannenbach, yes; Kathy Sell, yes; Michael Stanek, yes; Bob Russell, absent; and Bill Fierke, absent. The motion passed unanimously by those present.

At 7:34 p.m., Mayor Russell joined the Council at the dais and Council President Jenks requested permission to be recused as she serves as a Board Member of the Eagle Point Golf Course Homeowner's Association.

- 10.5 Discussion on the Eagle Point Golf Course Homeowner's Association Request for the City to take Ownership of the Street Lights.

Joseph Kellerman, City Attorney, explained about Council President Jenks being recused but having a right to be in the audience. Robert Miller, Public Works Director, reported on the request from the Eagle Point Golf Course Homeowner's Association (EPGC HOA) for the City to take over ownership and maintenance of approximately 19 street lights. The lights were installed as one of the first phases of the Golf Course with the intent of the EPGC HOA owning and maintaining the street lights. However, the City has been paying the monthly power cost for all of the street light meters, except one. The EPGC HOA hired an electrician to bring the

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meters and street lights to a state of good repair but the cost of long term maintenance is unknown.

Various options were considered which ranged from the City taking full ownership to the EPGC HOA continuing ownership or converting to LED prior to ownership by the City. Discussion ensued wherein the following aspects were discussed:

- Conversion Costs for LED Lighting.
- Clarification made by Jimmy Delk, EPGC HOA, Director of Common Areas, regarding the number of lights being 34.
- Requesting the EPGC HOA Board to pay the cost of LED conversion.
- Current cost of operating meters.
- The City providing coordination with electricians for conversion.
- City Administrator working with the EPGC HOA on a formal dedication to present to the Council.

11. REPORTS FROM CITY COUNCIL AND CITY COMMITTEE REPRESENTATIVES

Councilor Bilden reported enjoying the Oh's Osaka dinner with Showa guests and the Street Dance.

Council President Jenks also reported on an enjoyable dinner with Showa guests and congratulated staff for the best street dance ever. Henry Lawrence, City Administrator, asked if the Council liked the band and they did. Next, Council President Jenks reported on the Rogue Valley Metropolitan Planning Organization's Policy Committee Meeting. One discussion focused on funding for certain types of projects wherein it was revealed there were varying answers as to available fund balances.

Councilor Mannenbach reported having a great time with the Showa guests and enjoying the Street Dance.

Councilor Stanek reported on an enjoyable visit in Germany. In addition, Councilor Stanek shared comments from a resident, Margaret Bradburn, commending Eagle Point's Public Works employee, Matt Hall. Mr. Hall, a fairly new employee, provided exceptional and knowledgeable customer service to Ms. Bradburn.

Councilor Sell reported on the Planning Commission's recent Public Hearing regarding the Windermere Real Estate office's proposed new location. A nice plan with lots of parking had been presented with only one question about signage on a preliminary drawing. Other than that, Councilor Sell reported the Street Dance was awesome and it was a great visit with the Showa representatives.

Mayor Russell reporting receiving a letter from John and Ellen Payne that was complimentary toward the Council and staff for support of the Showa Sister City relationship. Mayor Russell followed with a report on the recent Medford Water Commission meeting and the new administrator. Additionally, he and Councilor Bilden met with Alex Campbell of the Governor's Office about Eagle Point's needs and

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suggestions. In closing, Mayor Russell echoed the Council's sentiments about the Showa visit and street dance.

12. STAFF REPORTS

Melissa Owens, Finance Director, reported there was not a Financial Report in the agenda packet as Finance is still wrapping up fiscal year 2016-2017. Ms. Owens went on to announce the auditors' visit scheduled for the following week. Regarding Human Resources, the interview process is scheduled or in progress for a Public Works Laborer and Public Works Supervisor. Other audits include the Teamsters Health Insurance Audit which was recently completed without findings, and a SAIF audit is scheduled in October. Ms. Owens concluded with a reference to July 2017 statistics which are included in the agenda packet.

Robert Miller, Public Works Director, reported making a conditional offer for the Public Works laborer position and will introduce the new employee to the Council once they are settled in. Regarding roads, Mr. Miller complimented the Jackson County Roads Department for the completion of road work in Eagle Point. Crack Seal, Seal Coat, and Paving projects are forthcoming.

Chief Thompson discussed the Speed Radar Reader Board on Alta Vista. Additionally, he reported working on identifying five action items to accomplish over the next five years with State and FEMA approval required.

Attorney Kellerman reported on the upcoming mediation schedule. Moreover, Attorney Kellerman congratulated staff for its plan and completion of road work, noting he had not seen anything like that on a municipal level in 25 years.

Henry Lawrence, City Administrator, expressed appreciation to Attorney Kellerman, followed by an acknowledgement of his predecessor building half of the City during his tenure. Mr. Lawrence also mentioned the release of the Friday Letter which is available to the public on the City's website. Last, Mr. Lawrence explained that in following the Council's Goals, training materials for Incident Command System (ICS) and National Incident Management System (NIMS) will be provided to assist the Council in becoming certified before the end of the year.

12. INFORMATION

There were no information items for discussion.

At 8:00 p.m., Mayor Russell recessed the meeting for a short break and announced that representatives of the news media and designated staff would be allowed to attend the Executive Session. All other members of the audience would be asked to leave the room and welcomed back afterwards although there would be no additional business after the Executive Session.

14. EXECUTIVE SESSION PURSUANT TO ORS 192.660(2)(e), To conduct deliberations with persons designated by the governing body to negotiate real property transactions; ORS 192.660(2)(f), To consider information or records that are exempt by law from public

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inspection; and ORS 192.660(2)(h), To consult with counsel concerning the legal rights and duties of a public body with regard to current litigation or litigation likely to be filed.

At 8:04 p.m., Mayor Russell opened the Executive Session pursuant to ORS 192.660(2)(e), (f), and (h). At 8:14 p.m., Mayor Russell closed the Executive Session.

15. ADJOURN

There being no further business, Mayor Russell closed the meeting at 8:15 p.m.

Respectfully submitted,

Cindy Hughes, City Recorder

ATTEST:

Robert E. Russell, Mayor

FIRE DISTRICT 3

Midyear Performance Report - 2017



The District Welcomes Chief Horton



employee health and wellness programs for LVFR and the southern Nevada community. Chief Horton looks forward to the opportunity of adding to the advancement of the District's development as he prepares for the next Strategic Plan and extending support to the District's updated Standards of Cover.

Bob brings a collaborative approach as the District moves toward defining a new station location and prepares for the building of the RCC classroom.

Bob not only holds both a Bachelor's and Master's degree in Public Administration, he is also a Certified Public Manager and has been recognized by the Center for Public Safety Excellence with both the Chief Fire Officer and

Chief EMS Officer designations. He was an adjunct instructor with the College of Southern Nevada and has been on many various committees representing both management and labor at the National, State, and Local level.

Bob has spent his first few months getting to know the crews, both career and volunteer, and the staff. He continues to meet with neighboring agencies and looks forward to participating in the community.

Bob, his wife, Jennie and their dog

Stella have made Central Point our Chief. If you would like to talk with him, he can be reached at RobertH@jcf3.com or by calling the main office at 541-826-7100. Please join the Fire District 3 family as we welcome Bob Horton to the Rogue Valley



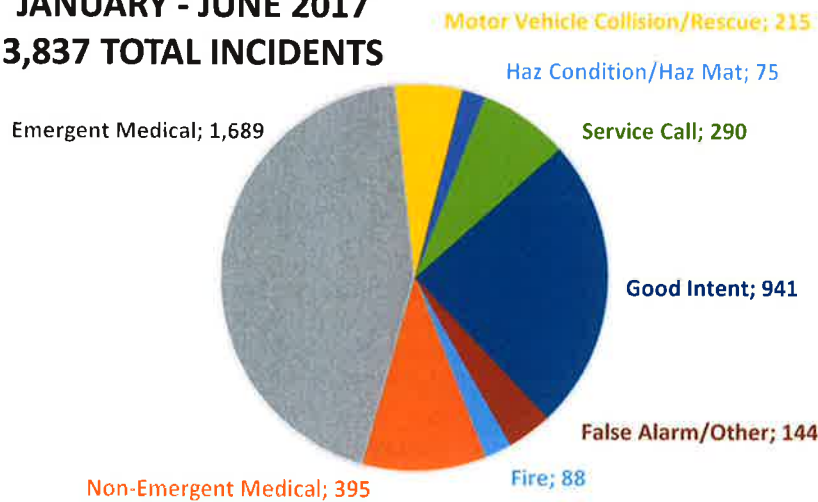
After an aggressive and in depth Fire Chief recruitment process, the Board of Directors unanimously appointed Robert Horton as the District's next Fire Chief during the June Board of Directors meeting. Bob Horton comes to the Rogue Valley after serving nearly 17 years with Las Vegas Fire & Rescue.

A native of Las Vegas, Bob joined the fire service in the fall of 2000 and served as a Firefighter, Firefighter/Paramedic, Captain, and Assistant Fire Chief. During his tenure at LVFR, he continually increased operations efficiency and growth while maintaining the organizations core values, mission, and objectives. Bob looks forward to sharing his skills as a leader, mentor, and innovator with Fire District 3 in the same way. As a pivotal player through his leadership and direction in the advancements of EMS service delivery, Bob improved operations in the 911 call center and numerous



City Council - August 22, 2017
Submission No. 1 - Fire Chief Horton

**INCIDENT TYPES
JANUARY - JUNE 2017
3,837 TOTAL INCIDENTS**



The following data reflects January through June of the respective years.

Incident Types District Wide	2016	2017	% Change
Fire	93	88	-5.4%
Non-Emergent Medical	658	395	-40.0%
Emergent Medical	1,507	1,689	12.1%
Motor Vehicle Collision/Rescue	209	215	2.9%
Haz Condition/Haz Mat	48	75	56.3%
Service Call	300	290	-3.3%
Good Intent	606	941	55.3%
False Alarm/Other	104	144	38.5%
Total Incidents	3,525	3,837	8.9%
Total Code 3 Incidents	1,136	1,156	1.7%
80th Percentile Response Time Code 3 Incidents	8:29	8:38	1.7%

URBAN INCIDENTS <small>Greater than 1,000</small>		Response times measured on Code 3 Incidents where a unit arrived on scene.		GOAL: 80% in 7 min	BASELINE: 90% in 10 Min
All Incidents	Code 3 Incidents	80th Percentile	Actual %	Actual %	Actual %
2016	2,254	699	0:06:36	85.69%	97.71%
2017	2,512	767	0:06:57	81.36%	96.09%
SUBURBAN INCIDENTS <small>500-1,000</small>		Response times measured on Code 3 Incidents where a unit arrived on scene.		GOAL: 80% in 11 Min	BASELINE: 90% in 13 Min
All Incidents	Code 3 Incidents	80th Percentile	Actual %	Actual %	Actual %
2016	206	71	0:14:01	69.01%	76.06%
2017	218	50	0:12:50	70.00%	82.00%
RURAL INCIDENTS <small>Less than 500</small>		Response times measured on Code 3 Incidents where a unit arrived on scene.		GOAL: 80% in 13 Min	BASELINE: 75% in 14 Min
All Incidents	Code 3 Incidents	80th Percentile	Actual %	Actual %	Actual %
2016	774	280	0:12:19	83.57%	89.29%
2017	782	260	0:11:25	84.23%	86.92%

This table shows the response times for “Code 3” calls in the urban, suburban, and rural areas. Response time starts when you make the 911 call and ends when our crew is on the scene. The measurement shows the percentage of time the crew is on scene within that time period. All three areas show improvement, but the greatest is in the suburban area due to the opening of the Table Rock station.